

# Thrive Hearing Control Application Setup

Apple



## Downloading the Thrive Hearing Control Application

You must have an Apple ID to download the Thrive Hearing Control app.

To set up an account, visit <https://appleid.apple.com>.

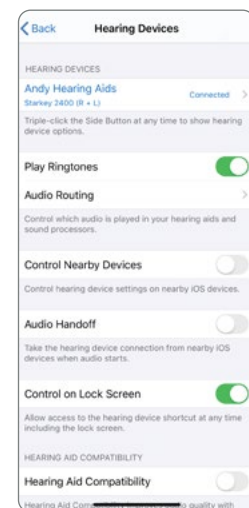
- 1 Once an account is set up, open the App Store
- 2 Search for the Thrive Hearing Control app
- 3 Select **Get**



## Pairing

Pairing should be completed after the hearing aids have been programmed in the Inspire X software. Ensure that Inspire X is closed prior to pairing with any Apple device.

- 1 Select Settings > Accessibility > Hearing Devices
- 2 Ensure Bluetooth® setting is on.
- 3 Power off, then power on the hearing aids to place in pairing mode.
- 4 Select the hearing aids when they appear on the screen.
- 5 When prompted, select **Pair**. You will select pair twice for a binaural set of hearing aids.
- 6 Ensure it says “Connected” after the hearing aid name.



## iPhone Setup

The hearing aids and iPhone work together to deliver binaural streaming for phone conversations and other audio such as music, movies, and GPS directions.

### Changing the Audio Routing

Change audio routing for phone calls and streamed audio by selecting:

- 1 Settings > Accessibility > Hearing Devices > Audio Routing
- 2 Select “Call Audio” to change audio routing for phone calls and “Media Audio” to change audio routing for other streamed media.

Options include:

- Always Hearing Devices - Audio will stream to the hearing aids by default
- Never Hearing Devices - Audio will stream to the Apple device by default
- Automatic - Audio will stream to the Bluetooth device that is currently connected (this is managed by iOS). Audio and media routing default to Automatic.

### Play Ringtones

The iPhone’s ringtone can play in the hearing aids when an incoming call is received. Play Ringtones defaults off.

To turn on select:

- 1 Settings > Accessibility > Hearing Devices
- 2 Slide Play Ringtones to the on position. When an incoming call is received, the user will hear their unique iPhone ringtone in their hearing aids

### Hearing Device Control

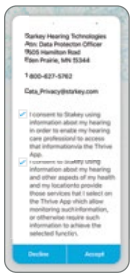
Adding “Hearing” will allow the ear icon to appear when you swipe for access to the control center.

- 1 Settings > Control Center > Customize Controls > Hearing
- 2 Access the following functions without opening the Thrive app:
  - Battery levels
  - Volume adjustment
  - Memories
  - Live Listen



# Thrive Hearing Control App Initial Setup

## Launch the Thrive Hearing Control app.



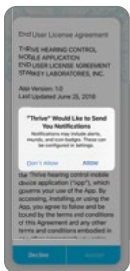
### End User License Agreement and Privacy Policy

Review the agreement and check both consent boxes. Both consent boxes must be checked to continue. Click “Accept”.



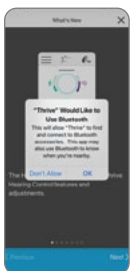
### Cloud Connectivity

Sign in using Facebook, Google or create your own account with an email address and password. Cloud Connectivity allows for Hearing Care Anywhere, Fall Alert and for app/hearing aid information to be backed up and restored. If skipped, Cloud Connectivity can be set up at any time within the Thrive app by going to the Thrive app Settings Menu > Hearing Care Anywhere > Sign In.



### Notifications Option

Select Allow or Don't Allow. Notifications will send an audible alert to the hearing aids, place a notice on the Thrive app icon, and place a banner on the lock screen. Notifications can be modified at any time by going to iPhone Settings > Notifications > Thrive



### Bluetooth

Click “OK” or “Don't Allow.” OK must be selected for the hearing aids to connect to the Thrive app.



### Location Services

Select Only When Using The App, Always Allow, or Don't Allow. Always Allow is recommended. Location Services provides the ability to geotag memories, activate the automatic car memory, provide location details for Fall Alert and utilize the Find My Hearing Aids function. Location Services can be modified at any time by going to iPhone Settings > Privacy > Location Services > Thrive

## Device Settings


Select preferences for how the hearing aids will respond for the car, phone calls and streaming media audio. Enable or disable features such as Alerts, Tap Gesture, Data Log and Comfort Boost.


### About My Devices

Displays the model, technology level and serial numbers of the hearing aids as well as the current firmware version.



**Alerts:** Turning on Alerts allows an indicator to be played in the hearing aids for calendar, email and social media notifications. Press the blue button to preview the alerts.

**Tap Gesture:** Turn the tap gesture on or off. Double Tap feature controls accessory start/stop stream, Edge Mode and Thrive Assistant. Set preferred functionality for the right and left hearing aids by tapping the . Set the tap sensitivity to Less, Default or More. Available for AI hearing aids only.


**Car:** Turn Automatic Car on or off. Click ok to allow access to the phone's motion sensor to provide automatic memory changes when in a vehicle achieving a speed of 10 miles per hour or greater. Select which memory the Automatic Car mode uses by clicking the  and selecting the preferred memory.


**Data Log:** Turn Data logging on or off. Turning off Data Log eliminates the ability to generate a Brain Score.

**Comfort Boost:** Comfort Boost is deactivated by default. Tap the slider to have the Comfort Boost icon become visible on the home screen. The icon will highlight blue when on. Comfort Boost will remain on until it is manually turned off.

**Auto Streaming:** Turn Auto Streaming on or off.

Auto Streaming is on by default following programming in Inspire X. Auto Streaming will use Stream Boost by default. If Auto Streaming is turned off, the memory will not change when streaming.

**Phone Call:** Select which memory the Automatic Phone mode uses by clicking on the  and selecting the preferred memory. Also select how the hearing aid microphones will perform during phone call streaming. Tap No Change, Decrease (50%) or Mute to indicate microphone preference.

**Media Audio:** Select which memory the automatic media streaming mode uses by clicking on the  and selecting the preferred memory. Also select how the hearing aid microphones will perform during media streaming. Tap No Change, Decrease (50%) or Mute to indicate microphone preference.

**Auto On/Off:** Tap the slider to activate Auto On/Off. Auto On/Off allows the hearing aids to automatically go into low power mode when not in use. Available for AI hearing aids only.

**Thrive Assistant Mic:** Tap HA Mic or Phone Mic to select preference for which mic is used by Thrive Assistant. HA Mic is the default setting.

## Thrive Wellness Score Setup

Set profile and activity tracking information to ensure the most accurate calculations of the Thrive Wellness Score.

- **Profile:** Enter height, weight, birthdate and gender. Information can be modified at any time by going to Settings > Thrive Score > Profile.
- **Activity:** Customize body score goals including Steps, Exercise and Stand. Information can be modified at any time by going to Settings > Thrive Score > Activity Tracking.